

REPAIR/CALIBRATION/SERVICE FORM for the following services available from Metrotest:



Calibration - Tester checked to ensure it is within specification and adjustments made as required (additional fees may apply)



MedCal - Optional add-on full medical/service for your tester/printer whilst being calibrated



Repair - Assessment and inhouse repair of a wide range of testing units and printers

Call us on 0800 638 768 for more details if you are unsure of what service you require.

1. CHOOSE A SERVICE

● **Repair:** Is this a warranty repair? Yes / No / Do not know Do you use a scanner? Yes / No
Would you like a quote before work is carried out? Yes / No (\$75 plus GST bench fee applicable if no work is done)

Quote to: Name: _____ Tel: _____ Email: _____

Fault: _____

● **Calibration:** Yes / No FOR CALIBRATION ONLY SERVICE do not send accessories eg test leads and scanners etc with your PAT

● **MedCal:** Yes / No (only available in combination with a calibration), a medical service of your:

Please Tester Only - Tester & Printer - Printer Only

Circle:

2. BOOK IN MY TESTER Please complete this form and return in the box with your tester/printer or email it directly to:

help@metrotest.co.nz Courier Address: Metrotest.Com Ltd, 211 Middle Renwick Rd, Springlands, Marlborough 7271— Tel: 0800 638 768

Full Company Name: _____ Date: / /

Contact Person: _____ Phone No: _____

Email Address: _____

Courier Address: _____

Accounts Email: _____ Purchase Order No (if required): _____

Details of Tester/Printer requiring work:

Asset No:

Tester Make:

Model:

Serial No:

*Metrel Testers- Go to the Main Menu> Set Up > Instrument Data

*Sonel METROiPAT Testers: Go to Main Menu > Config > About Tester

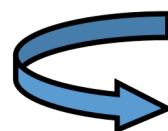
Printer Make: Sato / Intermec / Godex / Brother

IMPORTANT NOTE Download your tester prior to sending — although rare, work on your tester could result in loss of data

Please tick ✓

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have down-loaded my tester.	I do not have software please keep my data safe.	I own software—please download my results— \$55+GST charge.	Please delete the results off my tester – I do not need them any more.

COMPLETE PAGE 2



3. ANY FURTHER INFORMATION

4. TERMS AND CONDITIONS

I agree that there will be a minimum assessment fee of \$75 +GST applicable should repairs not be carried out, plus a re- turn freight charge.

Disclaimer: Metrotest.Com Ltd will not be held liable for any data that may be lost during repair or held liable for any instrument that is damaged during transit. Unless prior arrangements made, quotes that have not been acknowledged within 14 working days of diagnosis, will be returned and invoiced with the minimum base assessment fee. Subject to standard terms and conditions.

Signature: _____

Date: _____

Metrotest.Com Ltd Tel: 0800 638 768
 Courier: 211 Middle Renwick Road,
 Springlands, Marlborough 7271 Email:
 help@metrotest.co.nz



FOR OFFICE USE ONLY

PAT Firmware					
PART OF A SUPAPAT					
	IN		OUT		
	YES	NO	YES	NO	
Prints					
Scans					
Service Done By			Signed		
CAL DATE Changed		Y/N	Signed		

Updated August 2025